Misconceptions about Statistics in an Industrial Setting

P&G

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Common Mistakes/Misconceptions in Statistics

- If two group means are not statistically significantly different they must be equivalent
- 2. The R² is the *Holy Grail* in statistical modeling (Whole Kitchen Sink Mentality)
- 3. Confusion between confidence intervals, prediction intervals and tolerance intervals
- Observing a strong correlation between two variables automatically implies cause and effect
- 5. Observing zero defects for a quality attribute in a sample implies there are zero defects in the population
- 6. Taking multiple measurements on an experimental unit (in a DOE setting) and treating them as if they are independent observations
- Focus on parameter estimate of main effect when the factor actually interacts with another factor
- 8. Confusion about what type of protection a MIL-STD or ANSI sampling plan provides
- One-at-a-time experimentation (miss interaction effects; create sub-optimal processes and formulations)
- 10. Learning a software package = Learning statistics

Sampling plans for attributes (pass/fail) are often developed through the MIL-STD or ANZI/ASQC Z1.4 table look ups...or a nifty slide rule.

Example: Quality Assurance is developing a sampling plan for physical evaluation. An AQL (Acceptable Quality Level) of 1.0 is assigned to this particular type of defect. The goal is to show with high confidence the defect rate is less than the AQL. Lot size is 100,000.

Misconception #1 A MIL-STD or ANZI sampling plan provides this assurance.

Table II-A—Single sampling plans for normal inspection (Master table)

(See 9.4 and Acceptable Quality Levels (normal inspection) 0.010 0.015 0.025 0.040 0.065 0.10 0.15 3 4 5 6 7 8 5 6 7 8 10 11 14 15 21 22 30 31 44 45 2 3 3 4 5 6 7 8 10 11 14 15 21 22 2 3 3 4 5 6 7 8 10 11 14 15 21 22 200 315 1 2 2 3 3 4 5 6 7 8 10 11 14 15 21 22 1 2 2 3 3 4 5 6 7 8 10 11 14 15 21 22 2 3 3 4 5 6 7 8 10 11 14 15 21 22

Use first sampling plan below arrow. If sample size equals, or exceeds, lot or batch size, do 100 percent inspection.

= Use first sampling plan above arrow.

Ac = Acceptance number.

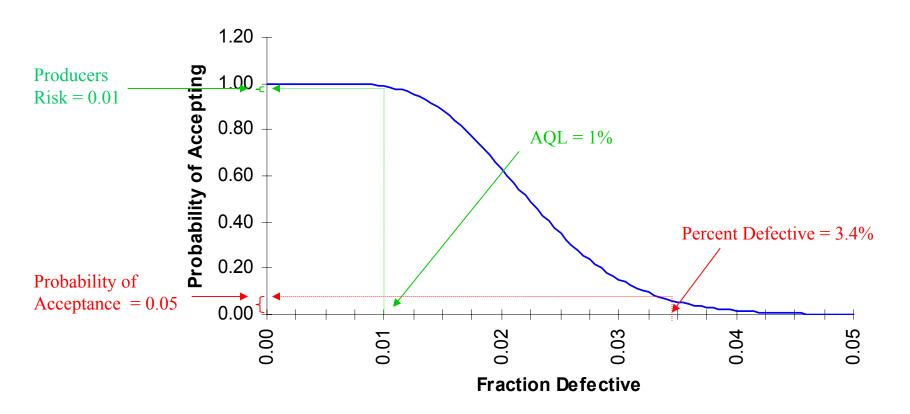
Re = Rejection number.

SINGLE NORMAL PLANS

In the ANSI/ASQC Z1.4, under normal inspection and an AQL = 1.0, the sampling plan calls for a sample size of 500 and an acceptance number of 10.

Operating Characteristic Curve

$$n = 500$$
, $c = 10$



Plan provides high confidence that the defect rate is less than 3.4%, not 1%.

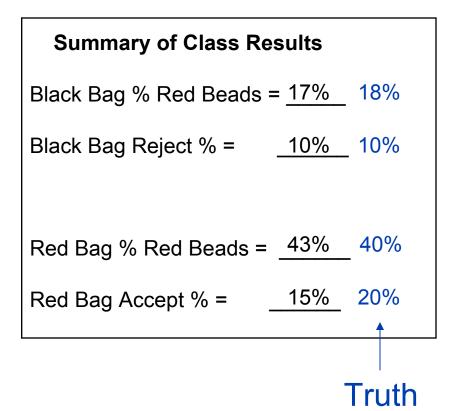
Misconception #2 When I sample from a population, the resulting sample defect rate is equal to the population defect rate.

Example: 10 defects out of 500 samples means population defect rate = 10/500 = .02.

We handle these two misconceptions through a hands on sampling activity – similar to Deming's

- 1. Sample 15 beads and record the number of RED beads found in the sample.
- 2. The acceptance number is 4. Record the decision of each sample.

	Black Bag			Red Bag			
Sample	# Red Beads	Decision		# Red Beads	Decision		
1	4	Pass		6	Fail		
2	2	Pass		9	Fail		
3	2	Pass		7	Fail		
4	3	Pass		6	Fail		
5	3	Pass		6	Fail		
6	6	Fail		7	Fail		
7	2	Pass		5	Fail		
8	2	Pass		4	Pass		
9	2	Pass		6	Fail		
10	2	Pass		10	Fail		
11	2	Pass		8	Fail		
12	0	Pass		3	Pass		
13	1	Pass		2	Pass		
14	5	Fail		7	Fail		
15	3	Pass		7	Fail		
16	3	Pass		7	Fail		
17	3	Pass		9	Fail		
18	1	Pass		6	Fail		
19	1	Pass		9	Fail		
20	4	Pass		5	Fail		



One at a Time Experiments

Reasons given to do 1 at a time...

- The only way to know what is going on is to change one factor at a time (high school science class)
- Much easier to understand
- 3. Takes less time
- I know where we need to go anyway, why take the time to build a model

"Luckily", very few of our scientists and engineers read Technometrics, August 2006, "Adaptive One-Factorat-a-Time Experimentation and Expected Value of Improvement"

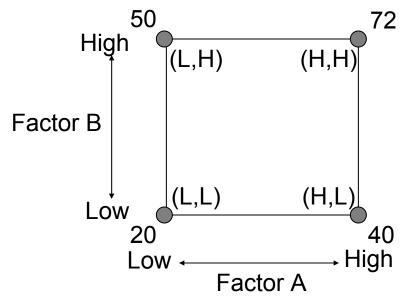
DOE Compared to One-at-a-Time Experiments

Advantages of DOE

- 1. More efficient (gets more information out of the same number of runs)
- 2. Allows estimation of interactions
- 3. Ensures that optimal settings will be found
- 4. Prevents confounding from occurring

Efficiency of DOE

Compared to One-at-a-Time Experiments



Factor B High Factor B Low Factor A High

Factor A Main Effect

$$\frac{72+40}{2}-\frac{50+20}{2}=2^{2}$$

Factor B Main Effect

$$\frac{72+50}{2}-\frac{40+20}{2}=31$$

Factor AB Interaction Effect

$$\frac{72+20}{2}-\frac{50+40}{2}=1$$

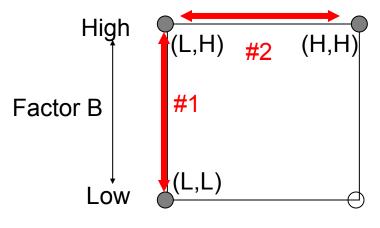
Effect Tests

Avg. of 2 data points vs Avg. of 2 data points

Total of 4 data points in design

Efficiency of DOE

Compared to One-at-a-Time Experiments



Experiment #1 – 2 data points (Low,Low) and 2 data points (Low,High)

- Compare (Low,Low) and (Low,High)
- Assume (Low, High) is better...

Experiment #2 – 2 data points (High, High)

Compare (Low, High) and (High, High)



Factor B High Factor B Low Factor A High

Main Effect Tests

Avg. of 2 data points vs Avg. of 2 data points

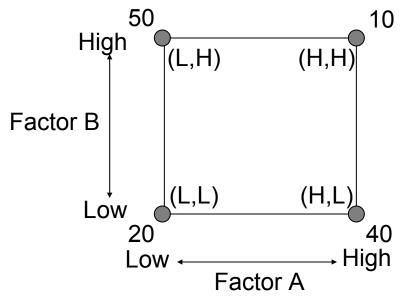
Total of 6 data points in this

experiment

No Way to Estimate

Interaction!

Ability of DOE to Estimate Interactions



Factor A Main Effect

$$\frac{10+40}{2}-\frac{50+20}{2}=10$$

Factor B Main Effect

$$\frac{10+50}{2}-\frac{40+20}{2}=0$$

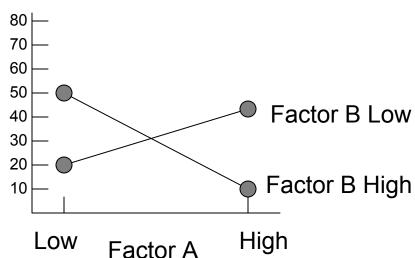
Factor AB Interaction Effect

$$\frac{10+20}{2}-\frac{50+40}{2}=30$$

Strong Interaction Present

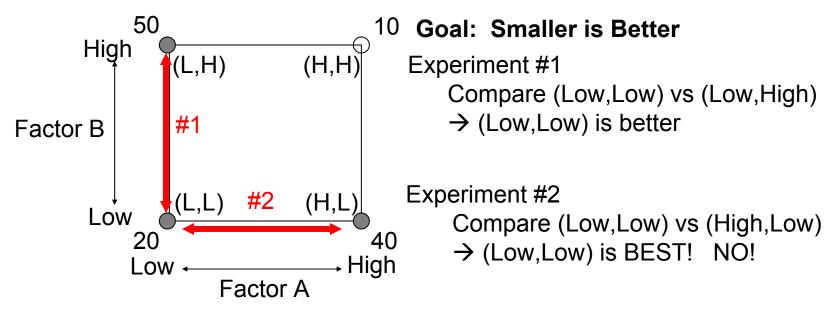
The effect of Factor A depends on the level of Factor B

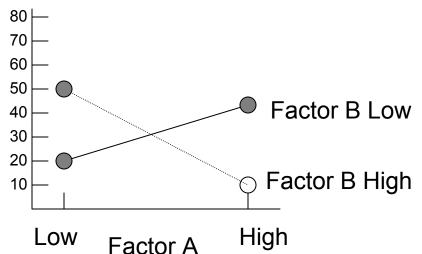
The effect of Factor B depends on the level of Factor A



Optimization Problems with One-at-a-time

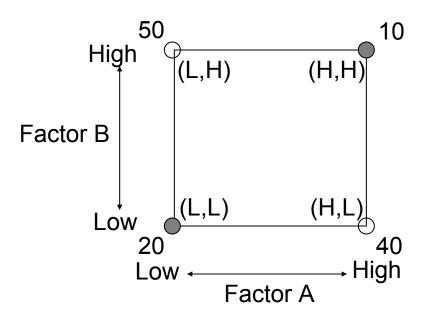
Approach





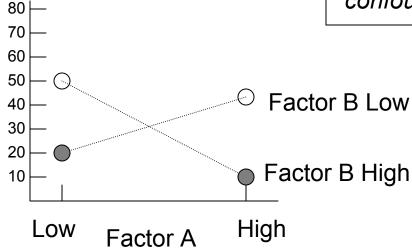
In this case the one-at-atime-approach provides the wrong result because we missed an interaction effect

Advantage of DOE - Avoid Confounding Factors



In this experiment Factor A and Factor B both go from Low to High at the same time. No way to tell which factor caused the change.

These two factors are said to be confounded with one another.



Learning a Statistics Software Package == Learning Statistics

We have a corporate license for JMP, but same comments would occur with any other user friendly statistics package.

"Do you provide JMP training"

"I did a JMP analysis"

"I did a custom design"

"I was told that I should learn JMP"

Example – "I heard that JMP does response surface modeling so I tried it out on my data set!"

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Example – "I heard that JMP does response surface modeling so I tried it out on my data set!"

Design -2^3 with center runs.

Parameter Estimates					Parameter Estimates					
Term		Estimate	Std Error	t Ratio	Prob> t	Term	Estimate	Std Error	t Ratio	Prob> t
Intercept		-1.150824	0.557297	-2.07	0.0528	Intercept	-1.150824	0.557297	-2.07	0.0528
X1		0.3016151	0.197034	1.53	0.1423	X1	0.3016151	0.197034	1.53	0.1423
X2		-0.139983	0.197034	-0.71	0.4861	X2	-0.139983	0.197034	-0.71	0.4861
X3		-0.129212	0.197034	-0.66	0.5198	X3	-0.129212	0.197034	-0.66	0.5198
X1*X2		-0.238069	0.197034	-1.21	0.2418	X1*X2	-0.238069	0.197034	-1.21	0.2418
X1*X3		0.1414563	0.197034	0.72	0.4815	X1*X3	0.1414563	0.197034	0.72	0.4815
X2*X3		0.1618562	0.197034	0.82	0.4216	X2*X3	0.1618562	0.197034	0.82	0.4216
X1*X1	Biased	1.4841937	0.591102	2.51	0.0212*	X1*X1	1.4841937	0.591102	2.51	0.0212*
X2*X2	Zeroed	0	0							
X3*X3	Zeroed	0	0		_					

Learning a Statistics Software Package == Learning Statistics

"Statistical software will no more make one a statistician than would a scalpel turn one into a neurosurgeon."

-- Good & Hardin

Statistics Training at P&G – focus on a few key concepts and show the users how to use the software as a tool

Statistics Training + Collaboration = Increased Capabality

Questions

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